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Illinois Consumers Overpaying By \$359/Year on Cellphone Bills

Cell phone carriers are getting educated on their bill after a major wireless carrier overcharged millions of dollars to its customers.

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ROCKFORD (WIFR) -- Last week Verizon Wireless admitted they overcharged customers with up to 90 million dollars in erroneous charges.

In response the Citizens Utility Board released a report Monday showing how unnecessary fees and out-sized plans across all wireless carriers are costing Illinois callers almost a billion dollars a year. The report also lists the most common pitfalls customers are losing money to.

"Take a good hard look at your cell phone bill. Look for any strange charges on there, anything that you can't understand give the cell phone company and see if you can do something about it," said Jim Chilsen, CUB.

To find out what you can save on your bill use CUB's Cell Phone Saver tool at www.CUBCellphoneSaver.com.

Find this article at:

http://www.wifr.com/news/headlines/Illinois_Consumers_Overpaying_By_359Year_on_Cellphone_Bills_104722084.html?ref=084

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