



CUBFacts DSL Deal

AT&T offers Yahoo! High Speed Internet for \$10

As part of the concessions it made for federal approval of its merger with BellSouth, AT&T will now be offering Yahoo! High Speed Internet (Digital Subscriber Line or DSL) to new customers for \$10 per month. To read AT&T's fine print on this offer, see page 2 of this fact sheet.

The deal: AT&T Yahoo! High Speed Internet BASIC for \$10 per month. The speed is 768 kilobits per second, about half as fast as most DSL hookups but about 10 times faster than most dial-up connections.

Length of contract: 12 months, and is offered through Dec. 30, 2009

Contract requirements:

- Customer must be an AT&T local phone customer.
- The offer is ONLINE only – meaning you must sign-up for it over the Internet.
- Must not have subscribed to AT&T Yahoo! High Speed Internet or BellSouth high-speed Internet any time during the past 12 months.
- AT&T DSL service must be available in customer's area.

How to sign up for the deal:

Go to:
<https://swot.sbc.com/swot/promoLanding.do>

Other info:

- Customers will be charged for a modem – either the basic modem (\$49.99) or the Wireless Gateway (\$79.99) and a shipping and handling fee on their first bill. Customers who purchase the basic modem will receive a \$49.99 instant credit rebate.
- Early termination fee of \$50 if customer ends service prior to the end of the 12-month term. If the customer moves where AT&T DSL service is not available, the termination fee will be waived.
- \$150 to \$200 installation fee if technician installation is required or desired.

Additional rebate information:

- Customers should register for their rebates at <http://rewardcenter.att.com> 30 days after establishing DSL service.
- Rebate request must be sent within 90 days of AT&T high speed Internet activation.
- One equipment rebate is allowed per high-speed Internet line.
- Rebate check will be mailed only after the customer reaches a "60 day minimum service requirement."

Tips to remember:

- You MUST be an AT&T local customer.
- If you have had AT&T or BellSouth high-speed Internet ANY TIME during the past 12 months you don't qualify.
- You must live where DSL is already offered.
- If you have any difficulty signing up for the plan, call AT&T at 1-800-244-4444 or CUB at 1-800-669-5556.

Another hidden deal through AT&T:

CUB has negotiated a settlement that could save AT&T customers \$23.5 million a year over four years on their phone bills. For more information or to sign up for these low-cost calling plans, dubbed the Consumer's Choice Plans, call CUB's special Phone Savings Hotline at 1-866-688-4CUB or by visiting www.citizensutilityboard.org.

AT&T's fine print

\$10.00 per month Basic DSL for Qualifying Customers: Residential AT&T Yahoo! High-Speed Internet customers only. Basic speed (\$10.00 per month) available for new customers only. New customer is defined as not having AT&T Yahoo! High Speed Internet or BellSouth High Speed Internet in the past 12-months. Purchase of local service from the applicable AT&T incumbent local exchange carrier required. This is a limited time offer and is only available for AT&T Yahoo! High Speed Internet. Static IP products not included. Speed references based on maximum downstream DSL synch rates and may vary. \$150-\$200 additional charge will apply if technician install is required or desired. Billing begins on the date service is provisioned by AT&T, even if customer has not yet registered. Service not available in all areas. Subject to change without notice. Maximum speed achieved depends on customer location. Acceptance of Terms of Service required. Taxes and additional fees extra. Other restrictions, including credit restrictions and qualification, apply. Price expires on 12/29/09.