



# Citizens Utility Board

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## **CUB BRINGS “RIGHT CALL” CAMPAIGN TO CENTRALIA, REPORT SHOWS ILLINOIS CONSUMERS OVERPAYING BY \$1.5 BILLION**

In honor of its 25 years fighting for consumers, the Citizens Utility Board (CUB) is bringing its “Right Call Campaign” to Centralia to show consumers how to cut their phone bills by hundreds of dollars a year.

CUB’s campaign was launched after the consumer group released a report showing that Illinois callers are overpaying by about \$1.5 billion a year. However, most consumers can enjoy significant savings by following a few simple steps.

CUB’s free “phone-bill clinics” have shown consumers how to cut their local and long-distance bills by an average of more than \$200 a year. The next clinic, co-sponsored by state Rep. John Cavaletto, is:

**1 p.m., Thursday, Nov. 19**  
South Central Transit Facility  
100 N. Locust  
Centralia

“Most people are paying too much for phone service,” CUB Executive Director David Kolata said. “However, CUB has been showing consumers how to save an average of about \$240 a year on their local and long-distance bills. Plus, we have a new online tool that has been teaching consumers how to slash cell-phone bills by another \$300 a year, on average. You just can’t get a free service like this anywhere else.”

Consumers frequently complain that they can’t get reliable information from the phone company, which often just throws them a sales pitch for a more expensive plan. At CUB’s clinics, however, citizens will receive helpful tips about:

*-more-*

\*The CUB Cellphone Saver, a state-of-the art online tool that automatically analyzes individual wireless bills. The Cellphone Saver has been showing consumers how to cut their cell-phone bills by an average of \$300 a year.

\*Avoiding bloated local-calling plans by switching to your company's standard rates. Also, under a legal settlement, AT&T is forced to offer three CUB-designed Consumer's Choice plans that are designed to save most consumers money.

\*Illinois' best long-distance plans, including how to get an automatic \$20 credit CUB negotiated. That amounts to nearly 11 hours of free calls.

\*Avoiding Inside-wire Maintenance plans like AT&T's Line-Backer, which is a costly—and optional—service that most people don't need.

**Attendees should bring their phone bills so CUB experts can analyze them and give tips on how to cut them.**

CUB is Illinois' leading nonprofit utility watchdog organization. Created by the Illinois legislature in 1983, CUB opened its doors a year later to represent the interests of residential and small-business utility customers. Now celebrating its 25<sup>th</sup> anniversary, CUB has saved consumers more than \$10 billion by helping to block rate hikes and secure refunds over the years. For more information, call CUB's Consumer Hotline at **1-800-669-5556** or visit [www.CitizensUtilityBoard.org](http://www.CitizensUtilityBoard.org).

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