



Citizens Utility Board

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CUB TO CUT BLOATED PHONE BILLS IN NORTHFIELD, HUNDREDS OF DOLLARS A YEAR CAN BE SAVED WITH SIMPLE CHANGES

The Citizens Utility Board (CUB) is coming to Northfield to help consumers cut their calling costs by hundreds of dollars a year.

A CUB study has estimated that Illinois callers could be overpaying by more than \$1 billion a year—but most could enjoy big savings by making a few simple changes on their phone bills. CUB has shown phone customers how to save millions of dollars through an award-winning website, www.CitizensUtilityBoard.org, and free clinics that give tips on how to slash local and long-distance bills.

The next clinic, co-sponsored by state Rep. Daniel Biss, is:

1 p.m., Tuesday, September 6
Northfield Community Center
401 Wagner Rd.
Northfield, IL

“Most people are paying too much for phone service, but CUB can help you deflate your bloated bill,” CUB Executive Director David Kolata said. “We’ve been showing consumers how to save hundreds of dollars a year, and that’s good news in tough economic times.”

Consumers frequently complain that they can’t get reliable information from the phone company, which often just throws them a sales pitch for a more expensive plan. At CUB’s clinics, however, citizens will receive helpful tips about:

*The CUB Cellphone Saver, www.CUBCellphoneSaver.com, a state-of-the art online tool that automatically analyzes individual wireless bills. The Cellphone Saver, created by a Texas-based company called Validas, has been showing consumers how to cut their wireless bills by an average of more than \$300 a year.

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*The low-cost Consumer's Choice local-calling plans, which allow consumers to avoid AT&T's recent rate hikes and are under a price freeze through at least June of 2013.

*Illinois' best long-distance plans, including how to get an automatic \$10 credit negotiated by CUB. That amounts to more than five hours of free calls.

*Line-Backer, a costly—and optional—AT&T service that most people don't need.

Attendees should bring their phone bills so CUB experts can analyze them and give cost-cutting tips.

CUB is Illinois' leading nonprofit utility watchdog organization. Created by the Illinois Legislature, CUB opened its doors in 1984 to represent the interests of residential and small-business utility customers. Since then, CUB has saved consumers more than \$10 billion by helping to block rate hikes and secure refunds over the years. For more information, call CUB's Consumer Hotline at 1-800-669-5556 or visit CUB's award-winning website, www.CitizensUtilityBoard.org.

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