



# CUBFacts

## AT&T's "Access" Program

Low-income families in Illinois may be eligible to get high-speed Internet for \$10 per month, under a new offer from AT&T.

### What is AT&T's Access program?

AT&T's "Access" program offers high-speed Internet wherever the company provides wireline Internet service in Illinois. The program also includes Wi-Fi service for a participant's devices—such as a laptop or smartphone—inside the home, and gives participants access to thousands of Wi-Fi hotspots outside the home.

### Who is eligible for AT&T Access?

For households to qualify for the program, at least one resident must participate in the Supplemental Nutrition Assistance Program, or SNAP, and cannot have outstanding debt with AT&T connected to Internet service or the Access program.

### How long will the program be available?

AT&T says the offer will be available through April of 2020.

### Why is AT&T offering \$10 Internet?

The offer is a condition of AT&T acquiring DirectTV in 2015.

### Are there any restrictions or fees?

There is no extra charge for installation or activation of the service. However, the AT&T offer does have a 150/300/600 gigabyte (GB) data cap, depending on the type and speed of the service a customer receives. Participants will be charged an additional \$10 for every 50 GB used beyond that.

### Am I eligible for AT&T's Access program?

To determine program eligibility and get more details, visit [www.att.com/access](http://www.att.com/access), or call 1-855-220-5211. For assistance in Spanish, call 1-855-220-5225.

### How fast is the Internet?

The service will be 10 megabits per second for \$10 a month. If 10 megabits per second (Mbps) is not available in your area, the program will offer 5 Mbps at the same price. If that speed isn't available, the offer is 3 Mbps for \$5 per month, according to the company. AT&T normally advertises \$30 per month Internet on their website at 45 Mbps, but that requires a bundle with another qualifying service.